



Dear Valued Customer,

We would like to alert you of recent scam tactics that makes use of mobile malware to perform fraudulent transactions through banking applications.

What is mobile malware

It is a malicious software that accesses private data or performs fraudulent transactions through banking applications installed on mobile devices. It can also remotely access the victims' devices to install new applications, intercept SMS messages, monitor phone calls and record video and audio on the devices.

Here is how to protect yourself



Only install applications from the official application stores such as Google Play Store and App store. Check the developer information on the application listing, number of downloads and user reviews to ensure it is a reputable and legitimate application.



Install anti-virus/malware on your devices and update your device operating system and application is to the latest version.



Beware of advertisements embedded within applications that leads to websites to download files.



Disable the option to "Install Unknown App" or "Unknown Sources" in the mobile settings.



Do not grant permission to persistent pop-ups that request for access to your device's hardware or data.

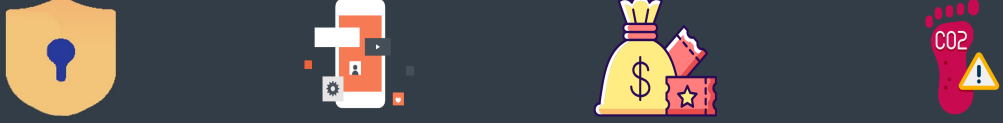
Set up PayNow-NRIC/FIN for faster payout

At AIA Singapore, we are progressively moving towards the nation's objective to be cheque-free by 2025. AIA will be replacing payments via cheque with PayNow-NRIC/FIN for payments that has no existing arrangement.

WHAT IS PAYNOW-NRIC/FIN

PayNow-NRIC/FIN is a fund transfer service that enables sending and receiving of Singapore Dollars through Singapore NRIC/FIN instantly. The recipient of the funds do not need to provide their bank account number when transferring the fund via PayNow.


Why Opt For Paynow-NRIC/FIN Payment



Transactions are Safe and Secured Seamless Policy Application Experience Faster Payouts Reduced Carbon Footprint

PAYMENTS WITH PAYNOW-NRIC/FIN

As of June 2023, 85% of our policy benefit(s) has been enabled to payout via PayNow NRIC/FIN and about 89% of the transactions has been successfully paid to our customers.



Maturity Proceeds below SGDS200,000 (Effective October 2022) Coupon Benefits below SGDS200,000 Premium Related Refunds below SGD\$2000

Dividend Benefits below SGD\$200,000 No Claim Bonus below SGD \$50,000

REGISTER FOR PAYNOW-NRIC/FIN TODAY

Please note that PayNow-NRIC/FIN is not the same as PayNow-Mobile. Before you can receive payouts via PayNow-NRIC/FIN, you will need to complete a one-time registration to link your NRIC number to your PayNow Profile via your bank portal. [Visit AIA Singapore Corporate Webpage](#)

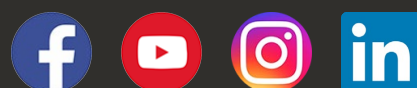
Your one stop app and portal for all your financial, health and wellness needs.

Enjoy greater convenience with My AIA SG today!



AIA is committed to protecting our customers from potential scams and addressing concerns over security issues when you conduct digital transactions with us. If you suspect any fraudulent transaction or unauthorised access to your account, please contact us at 1800 248 8000 or +65 6248 8000 (from overseas), Mondays to Fridays between 8:45am and 5:30pm.

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