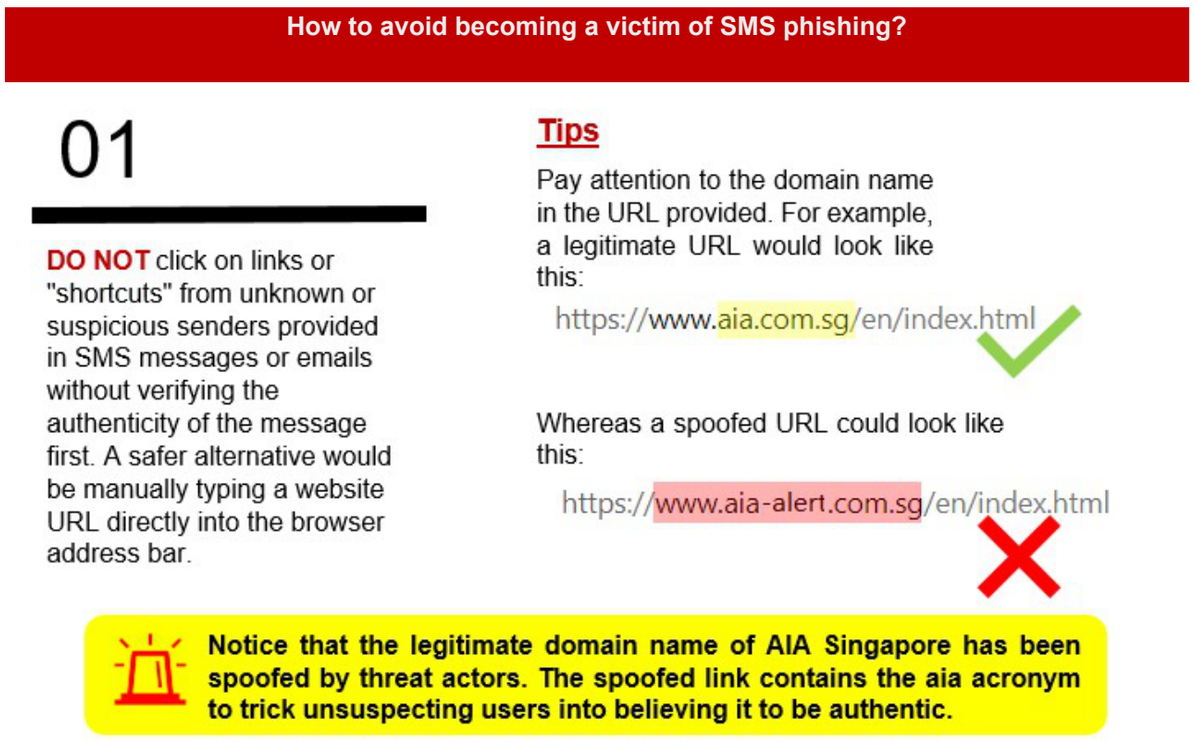
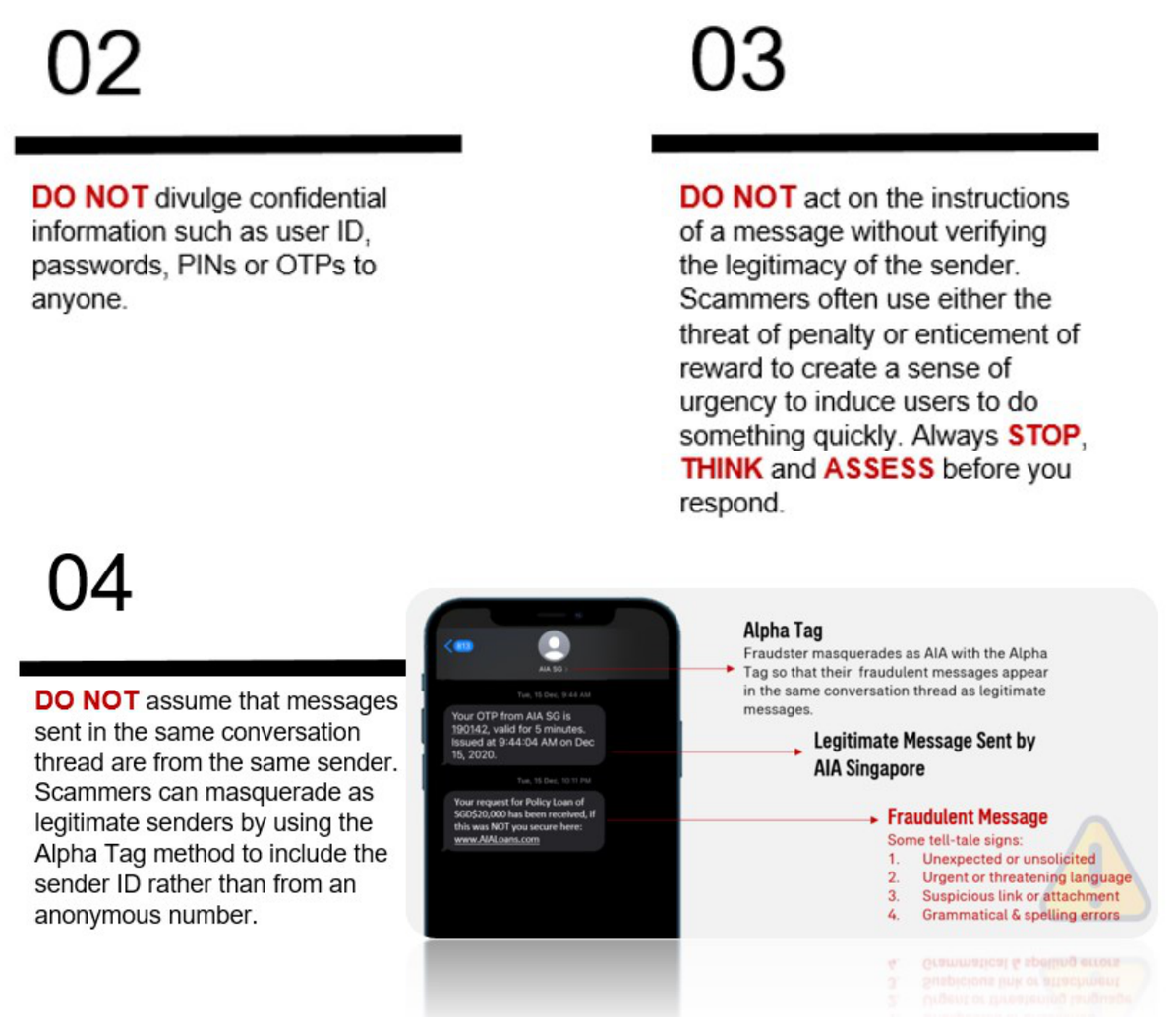
Security Advisory: Online Safety Tips If you cannot read this email, click here.

Dear Valued Customers,

Your well-being matters to us. SMS phishing scams targeting customers of financial institutions (FI) are on the rise. In recent incidents, scammers may impersonate FI to target victims via SMS links, which were used to trick victims into clicking on a malicious link and entering their credentials on a fraudulent website. At AIA, we are committed to protecting you and your data from phishing scams.





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- **DO** download the ScamShield app which is developed by Singapore authorities to block unsolicited messages and calls (only available on iOS devices). Please visit https://www.scamshield.org.sg/ to find out more.
- **DO** visit https://www.aia.com.sg/en/help-support/security-advisory-tips.html to learn more and protect yourself.
- **DO** find out more in the advisory issued by the Monetary Authority of Singapore (MAS) and the Association of Banks in Singapore (ABS) below: https://www.mas.gov.sg/news/media-releases/2022/mas-and-abs-announce-measures-to-bolster-the-security-of-digital-banking.

Contact us at 1800 248 8000 or (65) 6248 8000 from overseas, Mondays to Fridays between 8:45am and 5:30pm should you suspect any fraudulent transaction or unauthorised access to your account.