

Terms and Conditions

Any bundle purchase of admission tickets to the Rainforest Wild ASIA (the “**Park**”) at a discounted rate under this Promotion (“**Ticket(s)**”), as issued by Mandai Park Holdings Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the “**Mandai Wildlife Group**” or “**MWG**”), is subject to the following terms and conditions:

- Promotion is valid for purchase from **01 October 2025 to 31 December 2025** (both dates inclusive).
- The Tickets are valid for one (1) entry into Rainforest Wild ASIA (as determined on the Tickets) (hereinafter referred to as the “**Park**”) between **01 October 2025 to 31 December 2025** on the said Tickets. Any request to change the date of admission into the Parks will not be entertained.
- Promotion bundle includes:
 - 1 ticket to Rainforest Wild ASIA
 - 1 ticket to AIA Vitality Bounce
- Participants of AIA Vitality Bounce must ensure they satisfy all adventure criteria that can be found in [Annex A](#).
- This promotion is only applicable residents of Singapore.
- Promotion is applicable for Adult and Child tickets only.
- Promotion is applicable for online purchases made via <https://aiacorporatepromocampaign-online.globaltix.com/>
- Promotion is limited to the first 1,000 redemptions per month:
 - 1 October to 31 October 2025 (Limited to the first 1,000 redemptions)
 - 1 November to 30 November 2025 (Limited to the first 1,000 redemptions)
 - 1 December to 31 December 2025 (Limited to the first 1,000 redemptions)
- Limited to purchases of up to 10 tickets per online transaction.
- Flexible Pricing will not be accorded.
- The Tickets will be considered void if they have been altered or duplicated.
- The Tickets are non-transferable, non-refundable and not for resale.
- Any claim for lost, torn, defaced or expired Tickets will not be entertained.
- This promotion is not valid for tour groups, travel agents, school groups, and ParkHopper ticket purchases.
- MWG reserves the right to verify the Ticket holder’s proof of identity upon purchase of the Tickets and/or at the point of entry into the Parks, in accordance with MWG’s Data Protection Policy (<https://www.mandai.com/en/about-mandai/our-policies/data-protection.html>). Admission into the Parks is at the Ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the Ticket holder while in the Parks. Any assistance provided by MWG shall not be construed as admission of liability.
- For online ticket purchase(s), MWG reserves the right to verify the ticket holder’s proof of identity at point of entry.

- Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the ticket holder while in the park. Any assistance provided by MWG shall not be construed as admission of liability.
- The Tickets are non-refundable under any circumstances.
- By entering the Parks, the Ticket holders acknowledge that they may be, and are deemed to have given their consent to be, photographed, filmed, videoed or otherwise captured in image form, by MWG or any of its authorised representatives, for marketing and publicity purposes in print, electronic and social media.
- MWG reserves the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.
- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- For the avoidance of doubt, admission into the Parks is subject to our Park Tickets Terms and Conditions (<https://www.mandai.com/en/park-terms.html>), which is also displayed at the entrance of the Parks. In the event of any conflict or inconsistency between the terms and conditions hereof and our Park Tickets Terms and Conditions, the terms and conditions in our Park Tickets Terms and Conditions shall prevail.

Annex A

To participate in the AIA Vitality Bounce, guests must satisfy all the following criteria:

- Minimum height: 0.9m.
- Children below 1.35m must be accompanied by an adult.
- Maximum weight: 120kg
- Not under the influence of drugs / alcohol.

For your own safety, guests will not be allowed to participate in the AIA Vitality Bounce if you have/are:

- pregnant.
- heart conditions.
- high or low blood pressure
- recovering from recent surgery.
- history of neck, back, knee or ankle injuries or any other physical limitations.
- recent injury requiring a cast or brace for support.
- any pre-existing health or medical conditions.

Conditions for a safe adventure experience:

- Covered shoes required.
- No slippers, sandals or loose-fitting footwear.
- No running or rough play.

- No loose or dangling items and jewellery.
- No sharp objects, selfie sticks or tripods.

All other terms and conditions here: www.mandai.com/en/park-terms.html.

Mandai Wildlife Group reserves the right at its sole discretion to stop your participation in the activity at any time.